Agenda Date: 06/13/2017

Agenda Item: 5.2

Approved and Forwarded to City Council:

Bryan Montgomery, City Manager



# **STAFF REPORT**

Date:

June 13, 2017

To:

Bryan H. Montgomery, City Manager

From:

Libby Vreonis, City Clerk

Subject:

A Resolution of the City Council of the City of Oakley to Appoint a Member to

Represent the City of Oakley on the East Contra Costa Fire Protection District

**Board** 

**Summary and Recommendation** 

Staff recommends the City Council appoint a member to represent the City of Oakley on the East Contra Costa Fire Protection District Board.

# Fiscal Impact

None.

**Background and Analysis** 

At its meeting held April 25, 2017, the City Council directed staff to advertise and accept applications for two members to represent the City of Oakley on the East Contra Costa Fire Protection District Board. The Board has already voted to move to an elected board in 2018; the terms of the two seats will expire upon that action.

Staff advertised for the two seats and received six applications. It was noted on the application that applicants should attend the May 23 City Council meeting as the City Council may desire to interview the applicants. Staff presented the applications to the City Council on May 23 and the City Council interviewed applicant Adam Langro and appointed him to fill one seat on the Board. The City Council directed staff to bring the item back to the City Council June 13 to provide an opportunity to interview applicants not in attendance at the May 23 meeting. Applicants Susan Morgan, Thomas Johnson and Jerry Pargett have confirmed their attendance for June 13. Applicant Hitomi Benedetti indicated she is unavailable to attend the June 13 meeting. Applicant Michael Dupray withdrew his application.

Staff recommends the City Council consider all applications and interview the applicants present at the meeting. Staff has provided a list of potential questions to ask applicants. Whether the City Council chooses to use the questions provided or use its own questions, staff recommends the City Council ask the same questions of each applicant. Staff also recommends that applicants remain outside of the City Council Chambers while the City Council conducts interviews to ensure that no applicant has an advantage of hearing the interview questions before his/her interview.

# Conclusion

Staff recommends that the City Council adopt the resolution to appoint a member to represent the City of Oakley on the East Contra Costa Fire Protection District Board.

# **Attachments**

- 1. Applications: Susan Morgan, Thomas Johnson, Jerry Pargett and Hitomi Benedetti
- 2. Resolution



# APPLICATION for APPOINTMENT for the EAST CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT BOARD

# **Background Information**

The East Contra Costa Fire Protection District (ECCFPD) was established in 2002 with the consolidation of the Bethel Island, East Diablo and Oakley-Knightsen Fire Protection Districts. The District serves the cities of Oakley and Brentwood, as well as the unincorporated areas of East County, including Bethel Island, Byron, Discovery Bay and Knightsen.

Two seats on the Board are available. The terms will commence when the Oakley City Council appoints the Board members and will expire in November 2018 when the Board moves from appointed members to an elected Board. Appointees serve at the will and pleasure of the City Council.

The ECCFPD Board currently meets regularly the first Monday of every month in Brentwood City Hall located at 150 City Park Way, Brentwood, CA 94513 beginning at 6:30 p.m. Additional special meetings may be called by the Board at its discretion. Board members are required to provide the Oakley City Council quarterly updates. There is no compensation provided for Board members.

# **Application**

Please type or print clearly on this application and return it **prior to 6:00p.m. on Tuesday, May 16, 2017**. It is anticipated that appointments will be considered by the Oakley City Council on Tuesday, May 23, 2017 during the City Council meeting scheduled to begin at 6:30 p.m. at 3231 Main Street, Oakley, California. All applicants are encouraged to attend this meeting to be interviewed.

All information contained in this application is public data and will be made available for public review and copying for anyone requesting it, and may be posted on the website of the City of Oakley. All information in this application will be provided to the Oakley City Council in a public forum and will be reviewed in public. It will therefore be part of the public record. Although you are not legally required to provide any of the information requested in this application, the information may be used to determine your suitability for appointment to the committee.

1. Applicant Name: Susan Morgan

2. Home Address: 38 Grand Canyon Circle

Oakley, CA 94561

3. Phone Number: 925-392-8663

4. E-Mail Address: smorgan@equilytics.com

5. How long have you lived in the City of Oakley? ~7.5 years

# 6. In 300 words or less, please explain why you would like to represent Oakley and serve on the East Contra Costa County Fire Protection District Board.

We are currently facing a crisis in medical emergency and fire service in East County. The Fire District has attempted three different tax measures over the last five years, to raise funding for its operations. All three have failed. The District has shrunk to 4 fire stations, one of which is scheduled to close next month. The District covers some 250 square miles and a population over 110 thousand, and lacks the ability to adequately and timely respond to calls for medical emergency and structure fires. Finally, the District is transitioning over the next 18 months to an elected Board, to replace the current appointed Board.

The District needs Directors who can help stabilize it in the short term and prepare it for an elected Board. Oakley needs representatives on the District Board who are familiar with the issues and recent District events, and can adequately represent Oakley and its interests during this transition period. I believe I can help both the District and the City of Oakley during this transition period.

I have been actively involved with and informed about the issues of the Fire District over the last few years. I have a good understanding of these issues, and the position of the City of Oakley, and believe I can work well with the City to represent it on the Fire Board. I have experience in representing the City - I previously served as a City Liaison to the Ironhouse Sanitary District (prior to my election to that Board), and returned valuable reports to the City with regards to the ISD operations and issues. I would be happy to again help the City of Oakley, and the Fire District, to move forward during this current transition period, as the Oakley-appointed representative to the Fire District Board.

# 7. In 300 words or less, describe your qualifications and educational, work and other experience which would make you a valuable addition to the Board.

I have the following qualifications:

1. I am a Director of the Ironhouse Sanitary District (ISD). This year, I am also serving as its President. As a Director and President of a Special District in Oakley, I am intimately familiar with the processes and procedures required to contribute to the Board of a Special District, and the role and responsibilities of a Director. I also serve on the Advisory Board of a Law School,

and I have attended and managed countless numbers of Board Meetings for my clients (private startup companies). I understand the process of Board discussion and deliberation, and the means to make it fruitful, productive, and constructive.

- 2. I am an attorney with over 15 years of experience in helping entrepreneurs and startups to start, run, finance, and manage their companies. I know how to read complex documents contracts, statutes, ordinances, and others. I know how to analyze, understand, and communicate key issues. I know how to listen to, articulate and resolve key disputes, in a thoughtful and cooperative manner. I can bring these analytical skills to the Board and the District, to help guide the Board discussions and decisions.
- 3. I have attended a number of the Fire District Board Meetings, and particularly the recent Board Meetings of the Fire District. I am familiar with the major issues facing the Fire District, and am prepared to jump in and help out. I will require very little time to fully "get up to speed".

# 8. What do you feel are the most pressing matters for the East Contra Costa County Fire Protection District?

Funding is obviously the District's most pressing matter. But the District also needs to be able to attract and retain qualified personnel, maintain a plan of training and promotion for its employees, and provide stability in its jobs. The District cannot continue to be a "stepping stone" for new recruits to train and learn, and then move on to other Districts.

The District also needs to build a cooperative foundation among the other constituent parties to the District, including the Cities of Oakley and Brentwood, the County, the Firefighters Unions, and ultimately, the residents of the service area. This cooperation will be needed to effectively resolve both short-term and long-term funding issues. The recent failed proposal by the City of Brentwood, to move the Knightsen station to Brentwood, has harmed the cooperative atmosphere needed, and the

District must now take steps to restore communication and cooperation among all of the constituent parties.

In addition, the District has to prepare for transition. The District has a new Chief, and will be transitioning to an elected board in November of 2018. The District has an obligation improve its working relationships with all parties. The District needs to work towards re-opening the Knightsen station, as a short-term goal, while it continues to explore longer-term funding strategies.

# 9. What would you propose as a long-term plan for funding Fire District services?

There are a number of steps that the District needs to take, to secure adequate funding for its services.

In the short-term, the continued (or renewed) cooperation among the County and the Cities of

Brentwood and Oakley, to re-open and maintain the Knightsen stations is a first step.

In addition, the cities themselves should consider forming Mello-Roos Community Facility Districts (CFDs) for new housing or business developments occurring within their cities. New developments add additional burden to the Fire District, and these burdens should be adequately funded. The CFDs will help to fund this burden and reduce those pressures on the Fire District.

The Fire District itself needs to look at means to create more efficiencies, to reduce costs. I understand that the new Fire Chief is exploring the possibility of using volunteer personnel, or "paid volunteers", in a contractual manner that would allow for the quality of service needed, but at a more cost-effective rate. This type of thinking is important – we need to look "outside the box", to explore other ways to operate more effectively and efficiently.

Finally, the District must continue to forge a positive and inclusive relationship with the residents in its service area. Any long-term funding strategy will need to involve the residents themselves as part of the planning process, and not just the "vote for new taxes" process. Moving to an elected board will help this tremendously – an elected board will be answerable to its voting constituents, and will need to communicate with and listen to the voters regarding all District issues – including the need for additional funding and the means to secure it. The District should consider eventually reducing the size of the elected board, from 9 Directors to 5 Directors, and further partitioning the elected Board into sub-districts or Wards, to ensure adequate representation across the entire District.

#### 10. Please attach a current resume.

Please mail or hand-deliver this completed application in a sealed envelope to:

CITY OF OAKLEY City Clerk's Office 3231 Main Street Oakley, CA 94561

~ Applications must be received prior to 6:00 p.m. on Tuesday, May 16, 2017 ~

#### SUSAN MORGAN

### **RESUME**

#### **EDUCATION**

# Santa Clara University School of Law. J.D., May, 1998

- Emery Law Scholarship (Second through Fourth Academic years, 1995-98)
- Member: SCU Intellectual Property Association, Board of Directors (1995-97), Co-Chair of Speakers' Program (Academic Year 1995-96), Vice-President (Academic Year 1996-97)

University of California, Los Angeles. M.A. Cognitive Psychology, 1977.

University of California, Los Angeles. B.A. Quantitative Psychology, 1975.

- Magna cum Laude
- Departmental Highest Honors
- Outstanding Undergraduate Thesis
- Deans Honor List.

#### **BOARD AND PUBLIC EXPERIENCE**

• Ironhouse Sanitary District (ISD) December Board of Directors (and current President)

December, 2014 – present

• St. Francis School of Law Advisory Board April, 2015 – present

• City of Oakley City Appointed Citizen Liaison to ISD 2012 - 2014

#### WORK EXPERIENCE

Morgan Legal Services
Oakley, California

Owner September, 2012 – present

Morgan Legal Services is a small focused law firm, offering startup and corporate law services to entrepreneurs and private companies.

Equilytics, Inc.
Oakley, California

CEO and General Counsel August, 2005 – present

Equilytics produces tools for private equity analysis, in venture capital and merger transactions.

Walker Corporate Law Group San Francisco, California Contract Attorney/Of Counsel March, 2010 – present Part-time, contract attorney for a small law firm, focused on start-ups and entrepreneurs.

# Katovich Law Group Oakland, California

Contract Attorney/Of Counsel November, 2008 – September, 2012

Part-time, contract attorney for a small law firm., focused on crowd-funding capital raising.

# Golden Gate University, School of Law San Francisco, California

Adjunct Professor Fall, 2010 – Fall, 2012

Designed and taught a class to law students entitled: "High Tech Start-ups: Business and Legal Issues".

# John F. Kennedy University, School of Law Berkeley and Pleasant Hill, California

Adjunct Professor Spring and Summer, 2009

Taught the Business Associations course and the Intellectual Property Survey course.

# **UC Berkeley, Haas School of Business** Berkeley, California

Guest Lecturer 2004 to 2011

Guest lecture for the Haas Entrepreneurship Program; lecturing on Start-up and Corporate Transactions and Intellectual Property Protection.

# Fenwick & West, LLP San Francisco (and Mountain View), California

Senior Associate, Corporate Group October, 1998 – August, 2005

Advised client companies, drafted documents and negotiated agreements on various corporate transactions, including: incorporations, founder's stock issuances, venture capital financings, employee equity plans and stock options, intellectual property protection, licenses, and mergers and acquisitions.

Softview, Inc.
Oxnard, California

Founder and CEO 1984 to 1991

Softview was originally founded as a sole proprietorship in 1984, and incorporated in 1985. Softview is best known for its flagship product, *MacInTax*: an income tax preparation product for use on Macintosh computers; and its Windows counterpart, *TurboTax*. I initiated and directed all business aspects, including: manufacturing, marketing and sales, financing, and business development. To fund Softview in the early stages, I formed a limited partnership, wrote the Offering Memorandum, and raised the necessary capital. Later funding was received through private investors.

Softview achieved revenues of \$8M for FY 1991 (year-end June 1991). In July of 1991, Softview was successfully acquired by Chipsoft (the producer of the DOS-based version of *Turbotax*). Chipsoft was subsequently acquired by Intuit, producer of the leading personal financial program, *Quicken*.

# Burroughs/System Development Corp.

1982 to 1984

Camarillo, California

<u>Project Leader, PMTC</u>. Technical design leader of programmer group in support of newly-acquired Omnibus contract for the Pt. Mugu Pacific Missile Test Center.

<u>Software Test Group Leader</u>. Responsible for technical management of alpha and beta testing of a large-file office search-and-retrieval system.

# Technology Service Corp.

1980 to 1982

Santa Monica, California

<u>Programmer/Analyst</u>. Member of a 5-person team designing and implementing software for the B-52 Offensive Avionics System (OAS) part-task trainer.

<u>Technical Manager</u>. Directed the technical progress of a study to investigate low altitude target identification and simulation. Designed the experimental procedures for analysis and testing, and wrote final technical report for project.

# Department of Psychology, University of California

1978 to 1980

Los Angeles, California

<u>Programmer/Research Assistant</u>. Designed and implemented small data base management system for a large-sample interview project. Also performed software and statistical consulting for faculty and research projects.

# **Rand Corporation**

1976 to 1977

Santa Monica, California

Research Assistant/Consultant. Developed initial research and experimental design to investigate cognitive processes involved in text comprehension.

### **PUBLICATIONS**

"Low Altitude Simulation/Prediction Techniques", Technology Service Corp. Final Technical Report #TSC-PD-B623-1, March 1981 (with A. J. Stenger and W. Stone).

"Human Processing of Knowledge from Texts: Acquisition, Integration and Reasoning", Rand Corp. Technical Report, June 1979 (with P. W. Thorndyke, B. Hayes-Roth, J. Miller, and C. Walker).

"Independent Contexts for Category Ratings: A Range-Frequency Analysis", <u>Perception and Psychophysics</u>, 1976 (with A. Parducci and C. Thomas).



# APPLICATION for APPOINTMENT for the EAST CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT BOARD PROTECTION DISTRICT BOARD

MAY 1 6 2017

# CITY OF OAKLEY

**Background Information** 

The East Contra Costa Fire Protection District (ECCFPD) was established in 2002 with the consolidation of the Bethel Island, East Diablo and Oakley-Knightsen Fire Protection Districts. The District serves the cities of Oakley and Brentwood, as well as the unincorporated areas of East County, including Bethel Island, Byron, Discovery Bay and Knightsen.

Two seats on the Board are available. The terms will commence when the Oakley City Council appoints the Board members and will expire in November 2018 when the Board moves from appointed members to an elected Board. Appointees serve at the will and pleasure of the City Council.

The ECCFPD Board currently meets regularly the first Monday of every month in Brentwood City Hall located at 150 City Park Way, Brentwood, CA 94513 beginning at 6:30 p.m. Additional special meetings may be called by the Board at its discretion. Board members are required to provide the Oakley City Council quarterly updates. There is no compensation provided for Board members.

**Application** 

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1.	Applicant Name:	Thomas D. Johnson
		15 PINENUT COURT, OAKLEY CA., 94561
3.	Phone Number:	(925) 625-9099 / Home Office: (925) 679-7084
4.	E-Mail Address:	t djoafire 93 @gmaile Com

- 5. How long have you lived in the City of Oakley? 28 years
- 6. In 300 words or less, please explain why you would like to represent Oakley and serve on the East Contra Costa County Fire Protection District Board.

I feel that I can offer and contribute to the community the insights of the fire service and to continue to build the relationships with our District Firefighters and our community. I have a long standing relationship with the firefighters as well as the community. I am a former POC (Paid On Call) firefighter that served citizens of Oakley Station 93 and Knightsen starting in January of 1991, responding to those tones from Auto Accidents, Structure Fires, Medical Emergencies and Public Service Calls. I sent through all the attempted mergers, to our present day East Contra Costa County Fire District as it is today. Along with my fellow firefighters I was honored with my name on the Monument in Recognition of our community POC Volunteer Firefighters. I worked with and responded alongside many of the firefighters that are employed in our community today.

7. In 300 words or less, describe your qualifications and educational, work and other experience which would make you a valuable addition to the Board.

During the years that I was a POC out of Station 93, it performed many services one of them was teaming up with my fellow firefighters and presented Public Educational Program that was well viewed by many teachers and leaders in the community. During my first year serving the community, I attended LMC and revived my EMT-1A certificate. I also was known as a two hatter, meaning I worked full time as a front line supervisor leader, then in the Health & Safety Fire & Rescue Department, as the Refinery Safety Leader and Battalion Chief. Until retirement beginning this August 1, 2017 with 35 years of service.

- 8. What do you feel are the most pressing matters for the East Contra Costa County Fire Protection District?
- 1-Keeping our district Fire Firefighters, and our District Fire Stations open. I.E. "No Closures". 2-Seek the funding needed to maintain an above average and satisfactory emergence response origination, that will continue to provides the community with Fire Service, while building success for the Community it serves.
- 3-Be open minded tor suggestions as to how we achieve the funding keeping the end in mind as to what it should look like in the future.
- 4-Continue to engage and promote activities that brings our district firefighters and those who live within the community together. "Building for Success"
- 9. What would you propose as a long-term plan for funding Fire District services?

I know that some ideals as to how we as a community achieve this of "Funding" is not as easy as it sounds. I've lived this as well as heard the dialog and subject of "Funding" over the many years as very uncomfortable for most to talk about let alone get it done. I also have seen some creative ways suggested to provide that much needed funding along with maintaining qualified professional firefighter in their jobs.

It is my belief that the two services most needed in any community is our Police & Fire Protections services. I believe that those are professions we cannot do without. So our community and our firefighters need to find and agree upon a way to make this a reality. As my dad said more that once "You Get What You Pay For" so I see this as a task that requires continued work.

10. Please attach a current resume. Well it has been a long time ago, I needed a "Resume" I'm not sure I can find an old one... So maybe a little in this space will do...

#### **Education:**

Graduated 1969-70 from Camden High School in Camden California south of San Jose, Attended LMC Emergency Medical Technician EMT-1A with certificate in 1991-92

**Employment:** 

Shell Oil Company US, Martinez Manufacturing Facility employed March 8, 1982 to Current with a Retirement date set for August 1, 2017. All the following dates are approximate dates.

1982-1985 Unit Operator of the Fluxi-Coker
1985-1988 Temporary Foreman supervising 28 employees at the Flexi-Coker
1988-2000 Promoted to Refinery Shift Team Leader in Operation Central
2000-2017 Health & Safety Security and Environmental Department, as RSL Refinery Safety Leader
Team 3, and Battalion Chief, responsible for Emergency Response, Medical and Rope Rescue
Team & Charter and founding member of the "TIGER" (Trauma Intervention Group Emergency
Response).

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# APPLICATION for APPOINTMENT for the EAST CONTRA COSTA COUNTY FREE VED PROTECTION DISTRICT BOARD

MAY 1 6 2017

# CITY OF OAKLEY

# **Background Information**

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1.	Applicant Name	JERRY PARGETT
2.	Home Address:	1254 FETZER LN
		OAKLEY, CA 94561
3.	Phone Number:	925/684-4434
4.	E-Mail Address:	onexil+2 swords eyahoo.com

5. How long have you lived in the City of Oakley? 4 ews, 10 months
6. In 300 words or less, please explain why you would like to represent Oakley and serve on the East Contra Costa County Fire Protection District Board.
To give back to the community that I live with.
I'm medically retired (Disphled), so I have the meeded
time to commit to this effort without employer demands.
I have a basic understanding of how a fire department
operates. As a citizen, resident, AND homeowner in
the City of OAKley, I would work towards getting the
best deal for Onkley.

7. In 300 words or less, describe your qualifications and educational, work and other experience which would make you a valuable addition to the Board.
I dedicates my entire working life towards helping
others in time of need. For 28 years I was A 911
responder AS AN EMT For A private contracted Ambulance
Company. My first year was working on AN EMT AMBULANCE
responding emergency AND NON-emergency calls. The next
5 years I worked on A 911 Response Paramedic Unit. I then
worked Approx. 19 years ON A Critical CARE TRANsport
Ambulance while occasionally working over-time shift on 9/1 Units
I also voluteures for 8 years with the Fire Department for
the City of FREMONT, CA. I performed non-emergency
and emergency roles under Support Services within the
Fire Department. I performed the following:
* Fire staff/public Education
* Fire engine/Truck 911 envergences calls.
* Service Fire hydrants
* Assist Fire Administration As needed.

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What would you propose as a long-term plan for funding Fire District ser callencation of the tax percentage for the district in come to other Fire Districts within Comma Costa County.		
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# 10. Please attach a current resume.

Please mail or hand-deliver this completed application in a sealed envelope to:

**CITY OF OAKLEY** 

City Clerk's Office 3231 Main Street Oakley, CA 94561

~ Applications must be received prior to 6:00p.m.on Tuesday, May 16, 2017 ~

OBJECTIVE: OBTAIN A Postion W/THE EAST CONTRA COUNTY-FIRE PROTECTION DISTRICT BOARD

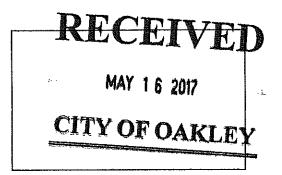
SKILLS: EMT-RETIRED, EKG TECH-RETIRED, Phlebotomist-RETIRED
ER-TECH-RETIRED, FIRE/RESCUE Skills, TRAIN THE TRAINER (FEMA)

Employer: American Medical Response for past 17 years as of officially Retired on 12-13-2013.

EDUCATION: High School-DiplomA, MED-Help (WAInst CREEK)-1985, Ohlone-College (Fremont), City College-SAN FRANCISCO, 1990, 92, 94, 96.

VOLUNTEER Lity of FREMONT FIRE DEPARTMENT-SUPPORT SERVICES
1996-2003.





# **Background Information**

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1. Applicant Name:	Hitomi Benedetti	
2. Home Address:	18 Red Barn Court	· · · · · · · · · · · · · · · · · · ·
	Oakley, CA	1
3. Phone Number:	650-274-7922	
4 E-Mail Address:	hitomi47@gmail.com	

5. How long have you lived in the City of Oakley? 4.5 years	5	How long have v	ou lived in	the City	of Oakley?	4.5 years	
-------------------------------------------------------------	---	-----------------	-------------	----------	------------	-----------	--

6. In 300 words or less, please explain why you would like to represent Oakley and serve on the East Contra Costa County Fire Protection District Board.

As an Oakley resident and graduate of the first Oakley Leadership Academy, I have been looking for ways to be able to volunteer my time in a meaningful way to the city we have come to call home. Prior to moving here, I lived in Daly City and Colma where my mother lived. The Town of Colma has a volunteer fire department and from the many times they came to assist my mother, I've always been so grateful for the prompt, invaluable and expert care. She has since passed on but I've never forgotten the kind assistance she received.

I have been trying to keep abreast of the current funding crisis that ECCFPD is currently facing. If there is a way that I can help the city by representing our needs in these discussions, I will happily do so.

7. In 300 words or less, describe your qualifications and educational, work and other experience which would make you a valuable addition to the Board.

Outside of being a very curious and detail oriented person, I'd say my being an Oakley resident eager to volunteer my time and represent the city in this matter would make me a valuable addition. I've spent 27+ years in corporate America with both small and large companies. I spent 3 years as a volunteer President for the Kids First Education Foundation when I heard it was going to fold. On a personal note, my father in law was the Fire Chief of the Colma Volunteer fire department and this opportunity would be a great way to honor his service and memory. I am a concerned citizen and I promise to be engaged, become well informed and will represent Oakley to the best of my ability.

8. What do you feel are the most pressing matters for the East Contra Costa County Fire Protection District?

Funding and planning for residential growth.

- 9. What would you propose as a long-term plan for funding Fire District services?
  I don't know enough about the details to have a proposal.
- 10. Please attach a current resume. See affached

Please mail or hand-deliver this completed application in a sealed envelope to:

City OF OAKLEY City Clerk's Office 3231 Main Street Oakley, CA 94561

~ Applications must be received prior to 6:00p.m.on Tuesday, May 16, 2017 ~

# Hitomi L. Benedetti

OAKLEY, CA 94014 PHONE 650-274-7922 • E-MAIL <u>HITOMI47@GMAIL.COM</u>

Objective: My objective is to be employed with a company where my skills are needed and the goals are clear.

Strengths: Excellent interpersonal skills, time management and professional execution

Enthusiasm for learning new technologies and solving problems

Full-life cycle application rollout from development, to staging out to production

Backup & recovery methodology and implementation Technical presentation delivery, mentoring and training

Skills: I have installed, configured, administrated and/or supported the following:

RDBMS:

Oracle 12c, 11gR2, RAC (11.2.0.1 - 11.2.0.4), ASM, 10g, 9i, 8i (v8.1.5-8.1.7), v7.3.x, SqlServer (v.6.5-2005), MySQL 5.x

Data Replication:

Oracle GoldenGate, Oracle DataGuard, MySQL Master/Slave

Operating Systems:

OEL, CentoOS 4.6-5.x, RedHat Linux, Solaris Sparc64 & Intel (v5-10), Windows 7, IBM VM SQL/DS Sun (T420, M5000, M8000, E420R, E450), HP, Hitachi SAN

Hardware: Utilities:

OPatch, OEM Grid & DB Control, RMAN, VMWare VDM, MySQL Administrator, SQL\*Plus, SQL\*Loader,

DataPump Export/Import, Replication, AWR, Jrun, Apache, SQLyog, MONyog

**Environments:** 

Development, Staging, Production (including Veritas Clustered HA, Oracle ASM), Linux HAproxy, SaaS

#### Professional experience: 20+ years and going strong....

#### May 2013 - present

#### Wells Fargo Bank- DCT

remote/San Francisco, CA

#### Oracle Infrastructure Database Lead - Digital Payments & Mobile Development

- Provide database administration for 100+ development, Integrated Test and Volume Test (VT) databases for Wells Fargo Online Banking Services.
- Facilitate bi-annual production database scrub services to securely received production-sized databases to the VT environment for performance tuning efforts.
- Implement Oracle binary installation, patching/upgrade projects on Sun Solaris/ OEL and facilitate database outages for quarterly OS PQC patching.
- Develop, test and document Oracle database software and hardware projects such as standalone DB migration to RAC, 12c Upgrade, RAC GI upgrade
- Ensure DB deployments and associated release notes are clear, clean and repeatable for smooth upstream environment deployments.
- Review Infrastructure roadmaps for Payments and Mobile platforms to properly plan and execute database projects in a timely fashion.

## July 2012 – March 2013

#### Taos Inc.

remote/Mountain View, CA

#### Database/GoldenGate Consultant - Intuit

- Implementing Oracle GoldenGate replication for 9 Enterprise Business Systems applications from Quincy, WA to Las Vegas, NV data centers.
- Working with architects, network admins, India data center resources to coordinate implementation details.

#### May 2010 - July 2012

#### Wells Fargo Bank- ISG

San Francisco, CA

#### Senior Oracle DBA - Performance Test Group (contract to hire)

- Provide database administration for PTG group supporting production testing and performance benchmarking for Wells Fargo Online Banking Services.
- 11gR2 RAC/ASM, Binary installation, patching, Opatch. Sun Solaris/ OEL. Hitachi SAN storage, Shadowlmage copy backups and RMAN
- Provide support to Performance Engineers for individual banking platform application testing. AWR analysis and recommendations provided.
- Support and provide guidance to platforms running Oracle GoldenGate replication software.

## September 2009 - October 2012

#### **Kids First Education Foundation**

Daly City, CA

As president, we resurrected this 501(c)3 non-profit to help bring arts back to the classes of the Jefferson Elementary School District. www.kids1stef.org

#### October 2009 - April 2010

#### **Oracle Corporation**

Redwood Shores, CA

#### Senior Instructor – Oracle University

- Provided excellent instructor-led training in OU Education Centers as well as on-site.
- Oracle's GoldenGate Courseware delivered: OGG TDM Fundamentals, OGG Veridata, GoldenGate Director, OGG Advanced Troubleshooting & Tuning
- Oracle Courseware delivered: 10g & 11g Database Administration Workshop 1, 10g & 11g Database Administration Workshop 2

#### November 2008 - September 2009

#### **GoldenGate Software**

San Francisco, CA

#### Technical Instructor - Education Services

- Provided excellent instructor-led training to GoldenGate customers at their facilities. Audience: Advanced DBA staff members.
- Courseware delivered: GoldenGate TDM Fundamentals, GoldenGate Veridata, GoldenGate Director, GoldenGate Advanced Troubleshooting & Tuning
- Coordinate support IDs, secure and verify customer training lab environments prior to training start
- Work closely with IT to virtualize the training lab environment for both HQ and distance learning training delivery.

#### MySQL DBA (contract)

Provided 24x7 production support for collocated databases supporting the FaniQ social network

#### September 2007 - July 2008

#### Mig33

Burlingame, CA

#### MySQL DBA, Enterprise Software and Production Support

- Provided 24x7 production support for collocated databases supporting the Mig33 social-mobile network over 16 million users.
- Active/ Passive Master with 4 replicated slaves. ♦ Evaluated and implemented CRM applications for Malay Customer Support Group in Kuala Lumpur.

#### September 2006 - March 2007

#### Liquid Digital Media - WalMart Music Store

Redwood City, CA

#### Oracle DBA (contract)

- Provide 24x7 production support for collocated database supporting WalMart Digital Music Download store.
- Managed and streamlined content feeds process to upload new music to the catalog.
- Collaborated with various business groups to understand current workflow to help design new web interface to content management.

#### February 2005 - November 2005

#### **TrustBenefits Online**

Emeryville, CA

#### Oracle DBA (contract)

- Provided 24x7 production support for collocated database supporting Internet applications for client Trust Fund Administrators.
- Assisted java engineers in data modeling and sql creation. Troubleshoot PL/SQL code for client support.

#### October 2004 - February 2005

#### **Northop Grumman**

Sunnyvale, CA

#### Oracle DBA (contract)

- Provided 24x7 production support and rollout for intranet applications for Marine Systems Engineering.
- Supported and improved development and staging environments, Implemented backup and recovery plan for all databases.

#### February 2003 - April 2003

GoBeam

Pleasanton, CA

#### Oracle DBA (project-based contract)

Provide project-based assistance to existing production environments & rollout for pre-production systems. This included binary installation, database creation, data migration and disaster recovery planning and maintenance.

#### Jan. 2000 - March 2002

#### Epicentric, Inc.

San Francisco, CA

#### Database Systems Manager/Oracle DBA

- Provided 24 x 7 support and maintenance of Epicentric's production databases. This included binary installation, database creation, monitoring, disaster recovery planning and maintenance. XML-based Production Hosted Systems
- Managed and migrated sales data application on MS SQLServer (Goldmine) to Siebel CRM on Oracle.
- Provided production, staging and development services for all back office databases JDEdwards, Siebel CRM, Portal Infranet, Vitria
- Assisted Siebel Administrator with custom queries, data import, schema customizations and Siebel configuration.
- Provided database architecture and design advice to Epicentric Engineering Internal development and Hosted Systems projects.
- Managed and mentored IT Staff, Customer Support, Professional Services/Sales Engineering, QA and Engineering 1 on 1 and via brown bag training.

#### November 1999 – March 2000 Technical Support Manager

#### ivendor, inc

Sunnyvale, CA

Worked with production IT staff to identify, troubleshoot and resolve technical issues with merchant stores.

# September 1999 – November 1999 Database Consultant (contract)

#### Segasoft

San Francisco, CA

- Provided Oracle database architecture advice for gaming community website development and online payment processing.
- Provided project management and implementation services for the collection of website statistics for business analysis.

#### August 1998 - September 1999

#### Cohera, Corp

Hayward, CA

#### **Technical Support & Training Manager**

- Managed Technical Support organization for Cohera, a Michael Stonebraker, federated database, technology startup company.
- Developed and maintained initial training offerings 2-day instructor Lead Training (ILT) and web-based training on Cohera products.
- Evaluated and implemented eRM software for web self-service and problem reporting for customers. Defined workflow and business rules with the fully
  integrated internal case tracking with web self-service piece.
- Tracked product functionality and perform usability testing on Oracle and SQLServer backends prior to release.

# October 1997 - August 1998 Customer Care Consultant (contract)

#### Siebel (formerly Scopus)

Emeryville, CA

- Provided premium technical consulting and third-tier support to Scopus clients with respect to escalated issues requiring significant research to resolve.
- Collaborated with Engineering, Quality Assurance, Documentation and Manufacturing to ensure technical issues and their resolutions are implemented, tested, documented and shipped accurately via Scopus business procedures.
- Self-administered NT and Unix systems in TechSupport Lab to help expedite Customer solutions.
- Visited client sites to research escalated issues, delivered technical solutions and provided application implementation services. Application specialties include:
   Scopus on Oracle implementations, Voyager (Mobile Sales Force Automation) and WorldTEAM (data replication service).

# September 1996 – October 1997 Staff Instructor – Oracle Education

#### Oracle, Corp

#### Redwood Shores, CA

- Delivered Instructor Led Training providing instruction and hands-on lab assistance on the Oracle database curriculum to external customers and internal
  employees. Curriculum taught for the Oracle Enterprise Server: Database Administration, Backup and Recovery, Performance Tuning, Oracle8 New Features.
- Mentored new Curriculum Developers in delivery methodology and live student interaction. Participated in the internal effort to develop certification testing for Oracle Education OCP.

#### Database Sales Consultant - Western Region Sales

- Provided technical expertise in pre-sales situations by presenting and demonstrating Oracle database technologies to the customer armed with key differentiators from any database competition.
- Setup and maintained sales consultant Tadpole (UNIX) machines for demonstration and software evaluation purposes.

#### June 1995 - September 1996

#### Coopers & Lybrand

San Francisco, CA

#### Database Administrator

- Provided ORACLE & ORACLE v6 database administration (DBA) for several large, external client benefits databases for the C&L Integrated Benefits
   Administration (IBA) application in VisualBasic. Duties included: database design & creation, controlling & monitoring user access, monitoring & optimizing database performance, disaster recovery planning & implementation, planning future system storage requirements, installing & upgrading ORACLE software
- Planned and executed multiple database migrations to newly acquired Compaq Proliant, rack-mounted UNIX systems entailing successful creation and migration of existing production databases.
- Worked closely with external clients to establish business rules and gather user requirements. (Client base: Human Resource Executives & Staff) Developed and
  programmed demographic data transfer for IBA clients in MS Access and PL/SQL.

#### March 1995 - June 1995

#### USPS – IS Support Center

San Mateo, CA

#### Oracle Support Technician (contract)

- Provided second tier application support for Account Management Profile System (AMPS) for Postal Business Centers across the US
- Mentored internal postal employees on Oracle concepts and trained to provide oracle support to Postal Business Centers.

# March 1994 - March 1995

Nortel

Santa Clara, CA

- IS Analyst (contract to FTE)
- Provided implementation and project planning for CAPP2/PMS (Computer Aided Process Planning to Procurement Materials System)
- Provided legacy systems support for CAPP2/PMS predecessor IBM VM PAS/PMS interface
- Worked closely with Process Engineers to ensure functionality requirements are met in CAPP2/PMS application.

#### June 1991 - March 1994

#### IBM - IMSS

Palo Alto, CA

#### Developer

Developed and programmed two international marketing applications in REXX, RXSQL and ISPF user Interface which provided access to a VM/SP SQL/DS distributed relational database: Worldwide Discount Schedules (WWDS) and Option To Buy (OTB).

#### **Education & Training:**

1994 - 2015

Oracle University

Redwood Shores & SF, CA

- 12c RAC Database Administrations & High Availability (ExitCertified)
- 12c Database Administration & Performance Tuning (ExitCertified)
- 11gR2 RAC on ASM accelerated course (ExitCertified)
- Oracle 11g & 10g: Database Administration Workshop 1, Database Administration Workshop 2 (I taught these courses)
- Oracle 9i Fundamentals 2 (RMAN, Backup & Recovery, Networking)
- Oracle8i Administration \* Oracle8i Backup & Recovery \* Oracle 8i Performance Tuning \*
- Oracle7 Symmetric Replication \* Parallel Server Administration ! & II \* Oracle 7.3 New Features for DBAs
- Enterprise Manager \* Introduction to Oracle Gateways \* Tune and Troubleshoot \* ORACLE7 DBA I & II
- Complex Data Modeling & Designing Databases \* Introduction to ORACLE Database Theory

2008 - 2009

#### **GoldenGate Education Services**

San Francisco, CA

GoldenGate Certified Associate

GoldenGate TDM Fundamentals for LUW \* TDM for Teradata \* GoldenGate Veridata 2.1 (3.0) \* GoldenGate Monitor \* IBM DBZ for LUW Bootcamp

Fundamentals of Solaris 2.x

IBM Education (Skill Dynamics)

Sun Microsystems

Milpitas, CA

SQL/DS Monitoring and Tuning, SQL/DS DBA (Advanced), SQL/DS Programming \* Query Management Facility (QMF), SQL/DS DBA, BookMaster (DCF)

Computer Learning Center - Certificate in Computer Programming

San Francisco, CA

San Francisco, CA

1990

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RESOLUTION OF THE CITY COUNCIL OF THE CITY OF OAKLEY TO APPOINT TO REPRESENT THE CITY OF OAKLEY ON THE EAST CONTRA COSTA FIRE PROTECTION DISTRICT BOARD
BE IT RESOLVED by the City Council of the City of Oakley that is hereby appointed to represent the City of Oakley on the East Contra Costa Fire Protection District Board of which terms shall commence immediately and shall expire when the East Contra Costa Fire District Board moves to an elected board.
The foregoing resolution was adopted at a regular meeting of the City Council of the City of Oakley held on the 23rd day of May, 2017, by the following vote:
AYES:
NOES:
ABSTENTION:
ABSENT:
APPROVED:
Sue Higgins, Mayor
ATTEST:
Libby Vreonis, City Clerk Date